How to recreate your user ID if you have forgotten/lost it
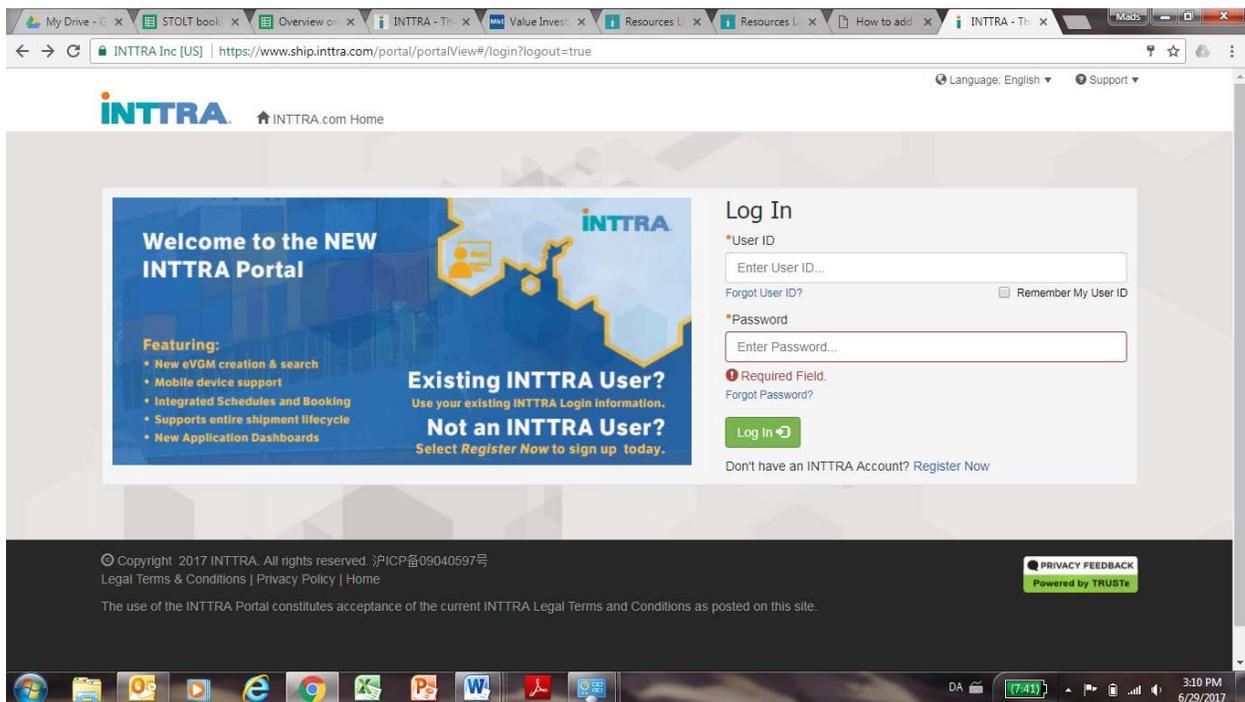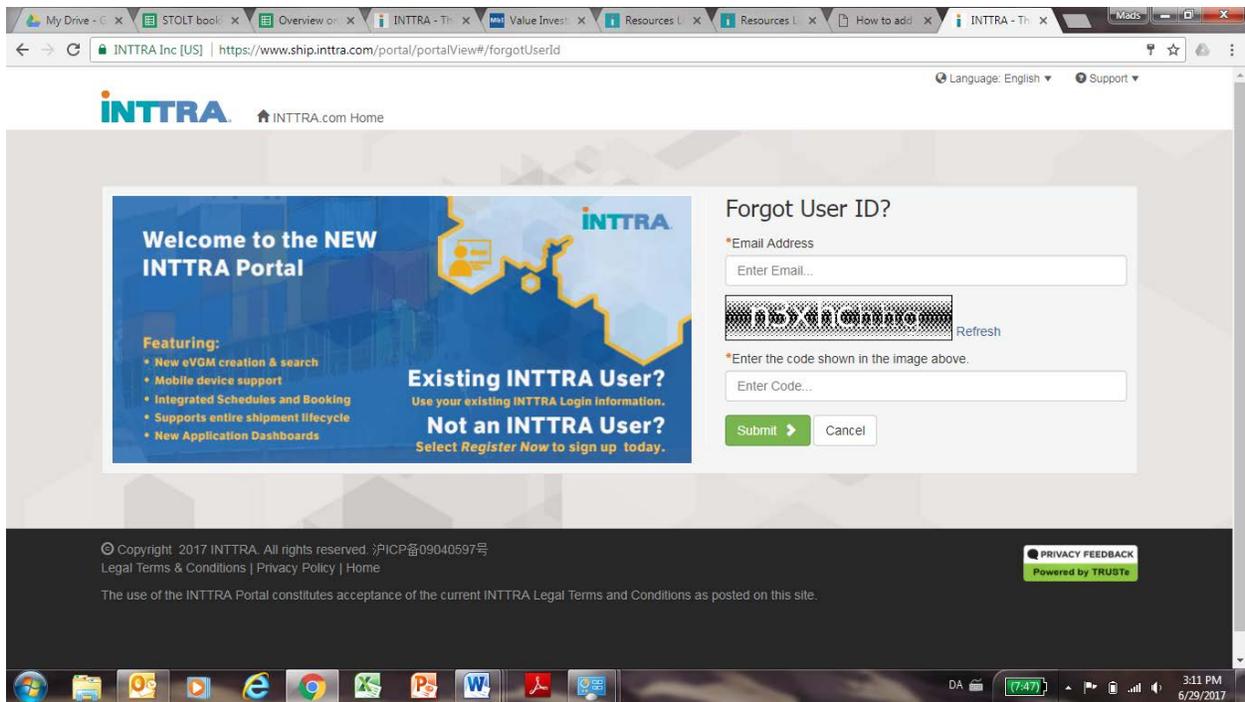
Step 1: go to Ship.inttra.com and press "Forgot User ID?"
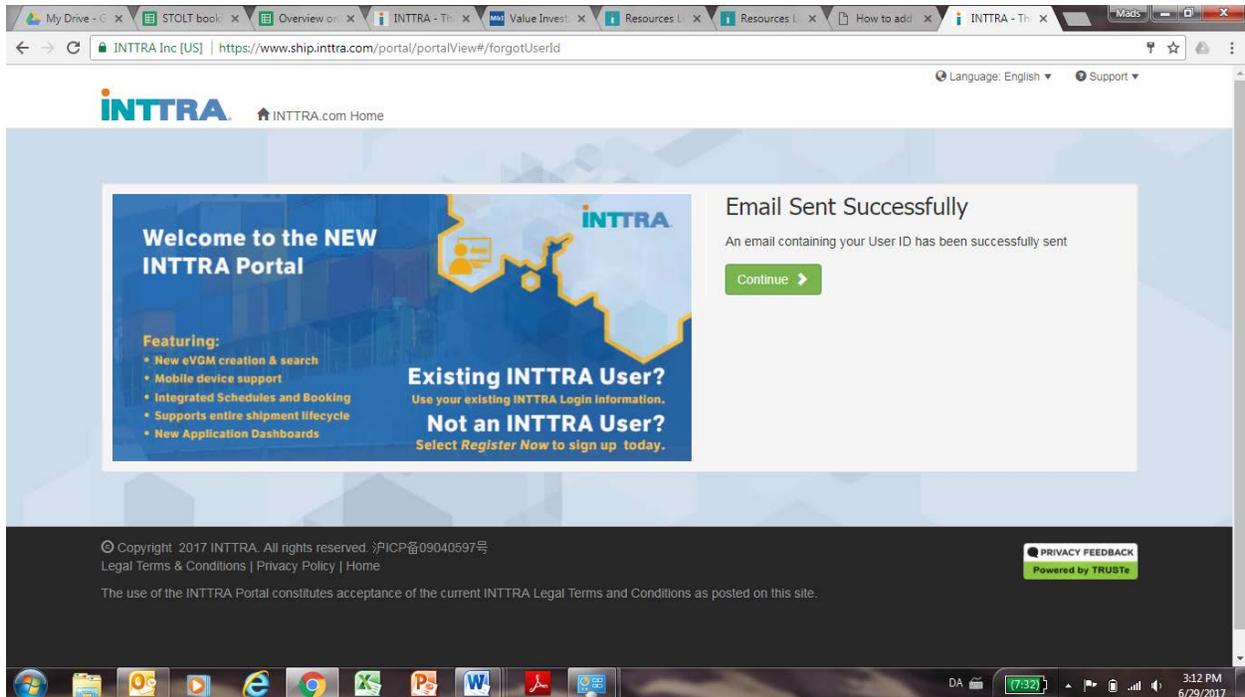

Step 2: enter your email address and enter the code shown on your screen.

Step 3: an email will now be sent to your email address with your User ID.

Step 4: use your user ID to log in to INTTRA. If you have forgotten your password please refer to the user guide on how to create a new password.